



**Delivering Solutions Daily**

**Voluntary Recall – White Castle**

**12/11/19**

**To:** All Vice Presidents of Operations, All Plant General Managers, All Customer Service Managers, All Day Warehouse Managers, All Returns Department Supervisors, Corporate Administration Manager

**CC:** Executive Vice President of sales, Administrative Assistant to the Executive Vice President of sales, Executive Vice President of Merchandising, Executive Vice President of Planning, Development and Administration, Senior Vice President of Merchandising, Vice President of Procurement and Inventory management, Manager of Inventory Management, Mike O’Neill

**From:** Mike O'Neill

**RE: Voluntary Recall – White Castle Items**

White Castle has initiated a voluntary recall of a limited number of frozen 6 pack cheeseburgers, frozen 6 pack hamburgers, frozen 6 pack jalapeno cheeseburgers, and 16 pack hamburgers, 16 pack cheeseburgers for the possible presence of Listeria monocytogenes.

Listeria monocytogenesis an organism which can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune systems. Although healthy individuals may suffer only short-term symptoms such as high fever, severe headache, stiffness, nausea, abdominal pain and diarrhea, Listeria infection can cause miscarriages and stillbirths among pregnant women.

The voluntary recall will impact product on shelves at select retailers with best by dates ranging from 04 Aug 2020 to 17 Aug 2020. Any product with these dates on shelves is presently being removed. Any product with a best by date before or after these best by dates is not included in the voluntary recall.

Eby-Brown material#s:

Material #	Product Description/Retail UPC	Best By Dates
74484	WHITE CASTLE MICROWAVE CHEESEBURGER 6CT Retail UPC 082988010066	04 Aug 2020 to 17 Aug 2020
92692	WHITE CASTLE MICROWAVE HAMBURGER 6CT Retail UPC 082988000067	04 Aug 2020 to 17 Aug 2020
108324	WHITE CASTLE CHEESEBURGER 2PK Retail UPC 082988010028	04 Aug 2020 to 17 Aug 2020
215277	WHITE CASTLE BURGER 2PK Retail UPC 082988000029	04 Aug 2020 to 17 Aug 2020

Customers should examine their inventory and remove affected product from their shelves immediately and discard. Please call Eby Brown Customer service by 12/27/19 to receive credit for any quantities affected.

The plants have been notified to check their inventory. The manufacturer has informed us that Eby-Brown did not receive any affected product but still notifying our customers as a precaution.

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