



Delivering Solutions Daily

PRODUCT RECALL

10/27/2022

To: All Vice Presidents of Operations, All Plant General Managers, All Customer Service Managers, All Day Warehouse Managers, All Returns Department Supervisors, Corporate Administration Manager

CC: Executive Vice President of Sales, Executive Vice President of Merchandising, Executive Vice President of Planning, Development and Administration, Vice President of Merchandising, Vice President of Inventory Management, Vice President of Procurement Management, Cindy Dougherty, Jack Hagler, and Giovannie Casimir

From: PFG QA – Kristina Rogers

RE: Unilever Dove Dry Shampoo Recall

Unilever United States issued a voluntary product recall to the consumer level of select lot codes of dry shampoo aerosol products produced prior to October 2021 from Dove, Nexxus, Suave, TIGI (Rockaholic and Bed Head), and TRESemmé due to potentially elevated levels of benzene.

Material #	Product Description	UPC	Products produced prior to October 2021 with lot numbers:
86397	DOVE INVIGORATING DRY SHAMPOO 5Z	79400202444	01121KK24, 01131KK25, 01230KK71, 02030KK73, 02040KK73, 02040KK74, 03130KK79, 04070KK83, 04131KK36, 04131KK37, 04230KK85, 04280KK87, 04290KK87, 05041KK42, 05150KK90, 05180KK91, 05241KK44, 05251KK44, 05270KK94, 06291KK49, 07200KK98, 07220KK99, 07230KK00, 08180KK02, 08250KK05, 09230KK07, 10200KK12, 11020KK13, 11030KK14

Customers should examine their inventory and remove affected product from their shelves immediately and discard. Please call Eby Brown Customer Service by 11/10/2022 to receive credit for any quantities affected.

Eby Eau Claire, Shepherdsville, Plainfield, Springfield, Ypsilanti are involved. They have been notified and have removed any affected inventory.

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