



Delivering Solutions Daily

VOLUNTARY PRODUCT RETURN - URGENT

7/25/18

To: All Vice Presidents of Operations, All Plant General Managers, All Customer Service Managers, All Day Warehouse managers, All Returns Department Supervisors, Corporate Administration Manager

CC: Executive Vice President of sales, Administrative Assistant to the Executive Vice President of sales, Executive Vice President of Merchandising, Executive Vice President of Planning, Development and Administration, Senior Vice President of Merchandising, Vice President of Procurement and Inventory management, Manager of Inventory Management, John Kolovos, Jim Sorfleet, Travis Hartkopp

From: Krystal Jenkins

RE: USSTC Voluntary Product Return

Please note- Per USSTC, no affected inventory was distributed to Eby Brown, but we are distributing the recall for informational purposes.

A manufacturing issue has resulted in a limited number of Copenhagen Long Cut Original cans to contain Copenhagen Fine Cut Original Tobacco. As a result, USSTC is initiating a voluntary product return on certain cans from Direct Customer's inventories. Affected cans were shipped beginning the week of July 1, 2018 and have a sell by date of August 26, 2018.



Delivering Solutions Daily

No other USSTC products are affected.

To help ensure its products continue to exceed adult consumer expectations, USSTC is requesting that you immediately set aside and do not sell Copenhagen Long Cut Original that has the Sell By Date and Manufacturing Product Trace Codes detailed below.

SKU	Case UPC	Roll UPC	Can UPC	Zero Suppressed UPC
Copenhagen Long Cut Original	00073100301254	073100014611	073100001215	07312115

Sell By Date	
August 26, 2018	
Manufacturing Product Trace Codes	
Case	Can
N8576042 through N8577313	S169_1210 through S169_1515

Eby Brown Material #	Product Description
165621	COPENHAGEN SNUFF LONG CUT

A copy of the vendor's letter notifying us of the matter is attached for your reference.

Eby-Brown, LLC – Corporate Office
1415 W. Diehl Road, Suite 300N, Naperville, IL 60563
Tel: 630.778.2800 Toll-Free: 800.553.8249
www.Eby-Brown.com