

## IMPORTANT PRODUCT SAFETY AND QUARANTINE NOTICE

Dear Valued Customer:

Prestone is committed to the highest quality and safety standards with regard to our products and services. With our focus on continuous improvement, we recently became aware that the following three products do not have child-resistant packaging as required by applicable regulations:

**AS-247** – Prestone  
Windshield De-Icer

(Distributed in the US)



**AS-246** – Prestone Ice &  
Frost Shield

(Distributed in the US)



**70912** – Prestone Ice & Frost  
Shield

(Distributed only in Canada)



As a result, we have stopped shipments of AS-247, AS-246, and 70912 (collectively referred to as the "Products") and are taking steps to recover the Products from our customers.

Our records indicate that you are a distributor or retailer of the Products. We request that you remove the Products from retail shelves and inventory, and place the Products in quarantine. Products in distribution centers should be shipped to:

Prestone C/O Traylek  
6501 West 65th St  
Bedford Park, IL 60638  
708-594-7170



1900 West Field  
Court  
Lake Forest, IL  
60045

[www.prestone.com](http://www.prestone.com)

Please communicate to your Prestone Account Manager how much inventory you have at the store level; disposition details will be forthcoming.

Prestone will reimburse you for any reasonable expenses you incur in taking these actions to quarantine and return the Products.

Prestone will also be recalling the Products from consumers. We will keep you apprised of our efforts.

There have been no reports of any injuries associated with these Products. We can assure you that future orders will be fulfilled with child-resistant packaging and will be reaching out to you individually with available ship dates for these compliant Products.

We apologize for any inconvenience caused and assure you we will always work quickly and diligently to address issues in the quality of our products or services.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Shipley", is positioned below the word "Sincerely,".

Tim Shipley  
Vice President of Sales & Marketing  
Prestone Products Corporation