

Nestlé USA

800 NORTH BRAND BLVD.
GLENDALE, CA 91203

Nestleusa.com



November 8, 2012

To Our Valued Customer:

Nestlé USA is initiating a voluntary recall of selected NESTLÉ® NESQUIK® Chocolate Powder SKUs following notification by an ingredient supplier, Omya Inc., that it has issued a recall on certain lots of an ingredient due to the possible presence of *Salmonella*. There have been no reports of any illnesses or adverse health effects associated with the affected product.

We have advised the U.S. Food and Drug Administration and will cooperate with them fully in this voluntary recall.

NESQUIK Chocolate Powder canisters are distributed nationwide in a variety of retailer stores. Out of an abundance of caution, Nestlé is voluntarily recalling selected batches of NESQUIK Chocolate Powder canisters. The recall is limited to the following sizes, UPC and production codes of NESQUIK Chocolate Powder in 10.9, 21.8 and 40.7 ounce canisters:

Product Affected by Voluntary Recall:

Please communicate to your Distribution Center(s) and retail outlets, alerting them to the details of this voluntary recall and directing them to remove product from the affected production codes listed below. Your Nestle Sales representative will provide you with a trace report detailing shipments potentially affected by this recall.

Size	UPC Code	Production Codes
40.7 oz. Chocolate (72 servings)	0 28000 68230 9	2282574810 2282574820
21.8 oz. Chocolate (38 servings)	0 28000 68090 9	2278574810 2278574820 2279574810 2279574820 2284574820 2284574830 2285574810 2285574820 2287574820 2289574810 2289574820
10.9 oz. Chocolate (19 servings)	0 28000 67990 3	2278574810

No other Nestlé USA products, including other NESQUIK Powder or NESQUIK Ready to Drink SKUs, are currently impacted by this recall.

Nestlé USA

800 NORTH BRAND BLVD.
GLENDALE, CA 91203

Nestleusa.com



Consumers who may have purchased the affected NESQUIK Chocolate Powder should not consume it, but instead should return it to the place of purchase for a full refund or contact Nestlé Consumer Services at (800) 628-7679.

The most common symptoms of *Salmonella* infection are diarrhea, abdominal cramps and fever, which develop within eight to 72 hours of eating or drinking contaminated food. The illness usually lasts for four to seven days and most people recover without treatment. However, salmonellosis can be severe or even life threatening for infants, older people, pregnant women and those with weakened immune systems. Individuals experiencing these symptoms should seek medical attention.

Nestlé is dedicated to food quality, and the health and safety of its consumers. For this reason, the company initiated this voluntary recall.

Your assistance and cooperation are greatly appreciated in clearing warehouses, storage rooms and store shelves of this potentially affected product. We sincerely apologize for any inconvenience this causes you or your consumers.

Please contact your Nestlé Sales Representative for additional assistance.

Regards,

The Nestlé Sales Division