



Delivering Solutions Daily

PRODUCT WITHDRAWAL

9/6/18

To: All Vice Presidents of Operations, All Plant General Managers, All Customer Service Managers, All Day Warehouse managers, All Returns Department Supervisors, Corporate Administration Manager

CC: Executive Vice President of sales, Administrative Assistant to the Executive Vice President of sales, Executive Vice President of Merchandising, Executive Vice President of Planning, Development and Administration, Senior Vice President of Merchandising, Vice President of Procurement and Inventory management, Manager of Inventory Management, Mike O'Neill

From: Krystal Jenkins

RE: Product Withdrawal Notice

Goodwest has sent a notification letter in regards to Half and Half (4 liter and 6 liter) Code "best by" 12.29.2018. The product has been determined to contain a quality issue with its stabilization upon mixing with hot coffee. The quality issue has no concern of safety with human consumption but contains more of an undesirable appearance and inability to homogeneously mix well with the coffee. All Half and Half (4 liter and 6 liter) with the code date "best by" date of 12.29.2018 should not continue to be used.

Only the below listed material is affected through Eby Brown.

The material that is affected is listed below:

Material #	Product Description	Best by Date
230813	GOODWEST HALD & HALF BAG 4L	12.29.2018

A copy of the vendor's letter notifying us of the matter is attached for your reference.

Customers should examine their inventory and remove affected product from their shelves immediately. Please call Eby Brown Customer service by 9/20/18 to receive credit for any quantities affected.

These products are carried in our West Mifflin, PA facility. The plant has been notified and will remove any affected inventory.