

May 29, 2012

Dear Valued Customer:

Thank you for being a valued Coffee-mate® customer.

Please be advised that we have identified a packaging issue that can cause some of the Coffee-mate Bulk Liquid Creamer pouches to leak.

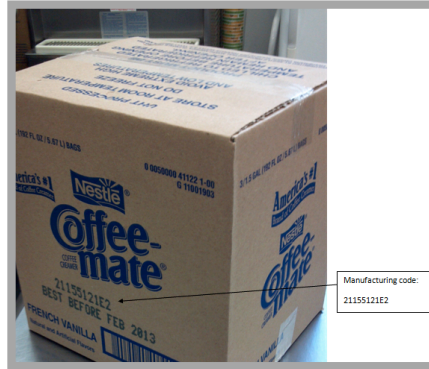
At Nestlé, quality is our top priority. Therefore, we have decided to ask that all cases of the affected product be returned immediately. That includes cases in your current possession as well as cases sold to operators. In order to ensure that proper credit is applied, **please do not destroy product.**

**For information regarding product returns, product credit and reorders please contact your Account Order Coordinator (AOC) or Nestlé sales representative.**

The following Coffee-mate manufacturing lot codes are affected:

PRODUCT INFORMATION				
GLOBE	PRODUCT CODE	DESCRIPTION	PACKAGE SIZE	Lot Codes
11001133	0005000087914400	Coffee-mate Original Bulk Liquid Pouch	3x192 fluid oz.	20765121E1
11001903	0005000041122100	Coffee-mate French Vanilla Bulk Liquid Pouch	3x192 fluid oz.	20785121E1 20785121E2 20785121E3 20795121E1 20795121E3 20845121E2 20845121E3 20855121E1 20855121E2 20855121E3 20865121E3
11002024	0005000055010400	Coffee-mate Hazelnut Bulk Creamer Pouch	3x192 fluid oz.	20895121E1 20895121E3

The Lot Codes can be seen either on the outer carton or inner carton --



We apologize for the inconvenience. We value you as our customer and look forward to providing you with great tasting products and relevant solutions today and in the future.

Regards,

Nestlé Professional Vitality

