

June 22, 2016

**Subject:** *Voluntary recall of Bolthouse Farms protein beverages*

To our valued customers:

Bolthouse Farms is voluntarily recalling a selection of protein drinks due to possible spoilage that may cause the beverages to appear lumpy, taste unpleasant and have an off odor.

These beverages should not be consumed. The issue was identified after the company received consumer complaints, including reports of illness. The cause of this issue is currently under investigation.

The recall includes the following Protein PLUS shakes with 'best by' dates between 6/20/16 to 9/18/16:

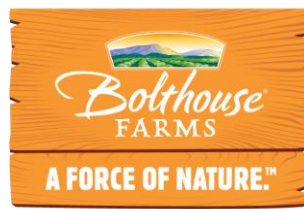
<b>PRODUCT DESCRIPTION</b>	<b>UPC CODE</b>
Protein PLUS Chocolate 325ml/11 oz	0-71464-01868-9
Protein PLUS Chocolate 450ml/15.2 oz	0-71464-30650-2
Protein PLUS Chocolate 946ml/32oz	0-71464-30651-9
Protein PLUS Vanilla Bean 325ml / 11 oz	0-71464-01867-2
Protein PLUS Vanilla Bean 15.2 oz	0-71464-01639-5
Protein PLUS Vanilla Bean 32 oz	0-71464-01640-1
Protein PLUS Coffee 325ml / 11 oz	0-71464-01869-6
Protein PLUS Coffee 450ml/15.2 oz	0-71464-01627-2
Protein PLUS Coffee 946ml/32oz	0-71464-01628-9
Protein PLUS Coconut 450ml/15.2 oz	0-71464-01892-4
Protein PLUS Strawberry 450ml/15.2 oz	0-71464-01890-0
Protein PLUS Strawberry 946ml/32oz	0-71464-01891-7
Protein PLUS Banana Honey Almond Butter 325ml/11 oz	0-71464-01918-1
Protein PLUS Banana Honey Almond Butter 450ml/15.2 oz	0-71464-01893-1

It also includes the following Mocha Cappuccino products:

<b>PRODUCT DESCRIPTION</b>	<b>DATE CODE</b>	<b>UPC CODE</b>
Mocha Cappuccino Perfectly Protein, 450ml/15.2oz	Best by: 9/2/16	71464-30050-0
Mocha Cappuccino Perfectly Protein, 946ml/32oz	Best by: 8/2/16 and 8/3/16	71464-30051-7

**WM. BOLTHOUSE FARMS, INC.**

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The best by dates are printed on the cap and label at the neck of the bottle and the UPC code appears on the bar code.

The recall affects 3.8 million bottles which have been distributed nationally in the United States.

We are asking consumers who have bought affected product not to drink it and return it to the store where it was purchased for a full refund.

Consumers can also contact Bolthouse Farms by calling 1-866-535-3774 between 6:00am to 7:00pm PST, Monday - Friday and via Facebook/BolthouseFarms.

### **What we're asking retailers to do**

**Please remove these products from your chillers and or cold storage facilities immediately and completely destroy them, so they are not consumable.**

We will provide full reimbursement upon receipt of the attached Affidavit of Destruction.

We are working hard to resume making and shipping these beverages as quickly as possible and in the meantime, replace them with non-affected skus.

We apologize for any inconvenience and can assure you that we remain committed to the safety and quality of our products.

Sincerely,

Scott LaPorta  
President

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