



November 10, 2009

RE: Important Recall Information for Gehl's HOT TOP2 Cheese and Chili Sauce Dispensers

Dear Valued Gehl's Food Brokers and Distributors,

We are writing to inform you that Gehl's has initiated a voluntary recall, in cooperation with the Consumer Product Safety Commission (CPSC), for certain HOT TOP2 cheese and chili sauce dispensers. The details of this dispenser recall, including models and serial numbers, are included in the accompanying document and can be found on our website at [www.gehlsafety.com](http://www.gehlsafety.com).

Recently, we became aware of a potential safety issue. Through extensive testing, we have found that if a heater coil comes into contact with a dispenser fan blade it poses a fire and burn hazard. We have always maintained a strong safety record having shipped almost 300,000 dispensers to the trade since 1996.

There is a free, user friendly repair kit or return repair option available to customers affected by this recall. In an effort to reach these dispenser users please be aware that we will send notices to every HOT TOP2 dispenser customer on record. In addition, we will insert fliers in dispenser cheese and chili sauce cases for a period of 30 days.

If you have additional questions, you may call our Gehl Foods recall hotline at 1-877-440-4008 8:00 am – 4:30 pm CST Monday – Friday or visit [www.gehlsafety.com](http://www.gehlsafety.com)

Thank you in advance for any additional efforts you can provide us in reaching our mutual customers. We apologize for any inconvenience and appreciate your support.

Sincerely,

John Gehl, CEO



# SAFETY RECALL

IMPORTANT REPAIR INFORMATION FROM GEHL FOODS, INC.  
REGARDING HOT TOP2 CHEESE AND CHILI SAUCE DISPENSERS.  
THE DISPENSER FAN BLADE MAY COME INTO CONTACT WITH THE  
HEATING COIL, POSING A FIRE AND BURN HAZARD TO CONSUMERS.

Gehl Foods recently became aware of a potential issue affecting dispenser models HT2-04 Single, HT2-04 Dual and HT2-03 APS. Dispensers with the following serial numbers are included in this recall: HT2 164500 through HT2 299689. Because we take the safety and satisfaction of our customers very seriously, Gehl's initiated a voluntary recall in cooperation with the Consumer Product Safety Commission.

**If your dispenser Serial Number does not fall between HT2 164500 and HT2 299689 it is not included in this recall and no action is needed.**

**Do not leave a dispenser operating without the lid and valve guard in place.**

Please follow these simple steps to obtain your free repair:

### Step One

Log on to [www.gehlsafety.com](http://www.gehlsafety.com).  
Or call Gehl's Recall Hotline at 1-877-440-4008  
8:00 am - 4:30 pm CT, Monday - Friday



The serial # is located on the back of your dispenser.

### Step Two

You will be asked for your serial number and zip code, and to verify your address

### Step Three

Choose the repair option that works best for you:

**Option 1:** Request a free repair kit. You will receive parts and instructions within six business days. **It should take you less than 30 minutes to make the repair.**

**Option 2:** Request from Gehl's a return box and prepaid UPS label. Ship your dispenser back to Gehl's for repair. **You will have your repaired dispenser within three weeks.**