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Bob Evans Product Recall

Date: 9/1/2009

To: Montgomery, Indiana, Ohio, Wisconsin, Ypsilanti
Returns Department, Customer service ,Credit Processor and Warehouse Personnel.

RE: SuperMoms Product recall

From: Sharon Kuncel

CC: VPs of Operations

We have been notified by Bob Evans that they have issued a voluntary recall on selected sandwich products due to precautionary measures due to presumptive positive for a strain of Listeria. These particular strains are not harmful to consumers, but as a precautionary measure are being recalled. Below are the effected items:

71553-2 CS B EVANS SSA PATTY CS-UPC:00075900042467

Lot Codes :2089 1107 , 1959 1121

63179-6 and 65404-6 CS B EVANS BISC SLICED3Z CS-UPC:10075900047537

Lot Codes: 09 178, 09 183

Sales and Customer Service Personnel: The SSA patty has been sold solely to SSA and franchise locations. The Bob Evans Biscuit items have been distributed to multiple customers. Stores should remove any product with the above listed UPC codes from their shelves immediately. They should then be issued credit as merchandise **damaged on delivery**. (This will avoid the handling charge associated with a customer credit being marked returned unsaleable.) In the reason section, please list "manufacturer product recall", and return the product to our warehouses for processing. All product should be returned to our warehouses by 09/18/09.

Returns Department: Please process the credit as you normally would for damaged on delivery. The product will be returned to the manufacturer and instructions will follow.

We have pulled all effected product from the DCs and are working on replenishment from the manufacturers.

If you have any questions, please feel free to contact me in Naperville at ext. 3954.

Thanks,
Sharon